# Curriculum Vita

# VICTORIA VERANO, MSW, LCSW

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# **Education and Licensure:**

#### **Master of Social Work**

Florida State University, Tallahassee, Fl April 1990

**Bachelor of Social Work** University of South Florida, Tampa, Fl December 1988

#### Associates of Arts

St. Petersburg Junior College, Clearwater, Fl May 1987

## **Licensed Clinical Social Work**

State of Florida- License number 7566

# Academic Positions:

January 2004 to present Florida State University College of Social Work, Tallahassee, Florida

#### January 2010 to present, Assistant in Field Education

- > Field Education advisor for Bachelor of Social Work students
- Teach graduate and undergraduate courses

#### October 2004 to December 2009, Director of Recruitment and Admissions

- Coordination of the MSW admission process
- Provide oversight to the MSW admissions files and data
- Responsible for recruiting graduate students for admission into the MSW program
- Provide on-going communications (by phone and electronically) with MSW applicants and potential applicants
- Responsible for marketing activities for the MSW program

- > Oversight of the College of Social Work website
- Coordination with other University departments related to admissions
- Responsible for updating program materials
- Presentations to potential applicants on and off campus

#### January 2004- October 2004, Visiting Lecturer

- > Responsible for Recruitment and Advisement of online students
- Responsible for Grant related work on the FIPSE grant
- Provide Administrative services as required

# Teaching Responsibilities:

### Spring 2004- present

College of Social Work, Florida State University, Tallahassee, Florida

## Fall 2010:

SOW 4615/5614: Family Violence across the Lifespan: An Introduction SOW 5614: Family Violence across the Lifespan: An Introduction (online)

SOW 4410: BSW Field, Liaison Visits SOW 4522: BSW Seminar

## Summer 2010

SOW 3350: Interviewing and Recording in Social Work SOW 4615/5614: Family Violence across the Lifespan: An Introduction SOW 5614: Family Violence across the Lifespan: An Introduction (online)

SOW 5532: Graduate Field Education I, Liaison Visits

## Spring 2010

SOW 3350: Interviewing and Recording in Social Work (2 sections) SOW 4615/5614: Family Violence across the Lifespan: An Introduction SOW 5659: Mental health and Child Welfare (online)

#### Fall 2009

SOW 3350: Interviewing and Recording in Social Work (2 sections) Undergraduate Honors Thesis Committee Member: *Comparison of Typical Speakers' and Typical English Speakers' Performance on the Multimodal Communication Screening Test for People with Aphasia,* Danielle Gusman

#### Summer 2009

SOW 3350: Interviewing and Recording in Social Work SOW 5614: Family Violence across the Life Span: An Introduction (online)

#### Spring 2009

SOW 3350: Interviewing and Recording in Social Work SOW 5659: Mental Health and Child Welfare (Online)

#### Fall 2008

SOW 3350: Interviewing and Recording in Social Work

#### Summer 2008

SOW 3350: Interviewing and Recording in Social Work SOW 5614 (2 cohorts) Family Violence across the Life Span: An Introduction (online)

#### **Spring 2008**

SOW 3350: Interviewing and Recording in Social Work

#### Fall 2007

SOW 3350: Interviewing and Recording in Social Work

#### Spring 2007

SOW3350: Interviewing and Recording in Social Work

#### Fall 2006

SOW 3350: Interviewing and Recording in Social Work

#### Spring 2005

SOW 5614: Family Violence across the Life Span: An Introduction (Gainesville)

#### Summer 2005

SOW 5614: Family Violence across the Life Span: An Introduction (Online)

#### Fall 2005

SOW 5614: Family Violence across the Life Span: An Introduction (Online)

#### Spring 2004

SOW 5369: Graduate Field Seminar (Online) SOW 5532: Graduate Field Instruction I

#### Summer 2004

SOW 5532: Graduate Field Instruction I SOW 5614/4615: Family Violence across the Life Span: An Introduction (Panama City) SOW 5367: Crisis Intervention (Online Mentor)

# Fall 2004

SOW 5369/4522: Graduate Field Seminar and Undergraduate Field Seminar (Jacksonville) SOW 5532: Graduate Field Instruction I

# Professional Experience:

## March 1999 to January 2004 Department of Children and Families Mental Health and Substance Abuse Program Office, Tallahassee, Florida

# May 2003 – Present, Government Operations Consultant III, Mental Health Treatment Facilities

- Responsible for all contract activities associated with Atlantic Shores Healthcare, Inc. /South Florida State Hospital, ensuring compliance with the Management Agreement. Responsibilities include annual programmatic contract monitoring, follow-up to the monitoring, monthly compliance visits, and all contract amendments and review of monthly report submissions.
- Serve as the liaison between state mental health treatment facilities and program office on personnel and budget actions, which require concurrence of the Chief of Mental Health Treatment Facilities.
- Responsible for the development of standards, policies and procedures, correspondence and other written documents and reports pertaining to the operation of state civil and forensic treatment facilities.
- Provide technical assistance to district liaisons and mental heath treatment facility staff in resolving problematic admissions and discharges to civil facilities.
   February 2002 – April 2003, Medical Healthcare Program Analyst, Mental Health Treatment Facilities
- Served as the Statewide Coordinator for the Juvenile Incompetent to Proceed Program. Responsibilities included providing consultation to contracted statewide providers, districts, program office, Department of Juvenile Justice, Children's Mental Health and Developmental Services staff and facilitating the resolution of complex and critical programmatic, management, clinical, and/or administrative issues.
- Served as the contract manger for Twin Oaks Juvenile Development, Inc., the secure residential and community competency restoration programs, serving juveniles committed to the Department as incompetent to proceed under Florida Statute 985.223. Responsible for annual programmatic contract monitoring and follow-up, contract amendments, review of monthly report submissions, approved provider invoices and monitoring contract performance.
- Provided training and assisted courts and districts with programmatic, legislative, statutory issues related to Florida Statute 958.223 and applicable rules of juvenile procedures. Provided training, consultation, technical assistance to districts, Juvenile Incompetent to Proceed state contracted provider, community programs, and criminal

justice representatives, on programmatic and clinical issues, monitoring quality assurance standards, statutes, rules of criminal procedures, rules and regulations.

# February 2001 – February 2002, Medical Healthcare Program Analyst, Adult Mental Health

- Served as a member of the Community Development Team in conjunction with the closure of G. Pierce Wood Memorial Hospital.
- Coordinator of the Johnson vs. VonHolden Federal Class Action Lawsuit and Contract Manager for attorney services and federal court monitoring agreement.
- Responsible for the development of methodologies for monitoring and evaluating the quality of services and compliance with state and federal statutes, rules, and policies.
- Responsible for monitoring districts, community mental health providers, and state mental health facilities for compliance with Federal Class Action Lawsuit and programmatic issues.

# February 2000 to February 2001, Medical Health Care Program Analyst, Adult and Juvenile Forensic Admissions

- Responsible for providing clinical, operational and management coordination and consultation to districts, court personnel, and other stakeholders on operational and programmatic adult and juvenile forensic system issues; analyses and review of court commitment referrals on adults and juveniles to determine if they met criteria for forensic hospitalization
- Responsible for the Juvenile Incompetence to Proceed (JITP) provider invoices. Worked with provider for insuring accuracy of all invoices.
- Assisted contract manager in monitoring contract performance and adherence to all Department Operating Procedures.
- Responsible for the development of an excel database to monitor individuals on court ordered conditional release plan. Assisted district staff in preparing and implementing conditional release plan.
- Served as liaison between district and program office on critical programmatic, budgetary and legislative issues.
- Provided assistance, training and consultation to districts, court personal and providers on clinical issues related to Chapter 985.223, F.S. (juvenile incompetent to proceed) and Chapter 916, F.S. (adult incompetent to proceed).

# March 1999 to February 2000, Psychological Specialist, Sexually Violent Predator Program

- Participated in multidisciplinary team process to review felony sex offender cases and made recommendations regarding further evaluation for involuntary civil commitment under the Jimmy Ryce Act.
- Responsible for maintaining excel spreadsheet of sex offenders who were approaching release and coordinated with the Department of Corrections.
- Scheduled statewide personal interviews for individuals who required further assessment to determine if they meet criteria for civil commitment. Collaborated with state attorneys in gathering data on sex offenders.

# October 1998 to March 1999

# TANF (Temporary Assistance for Needy Families) Specialist, District 2 ADM Office Department of Children and Families, Tallahassee, Florida

- Monitored TANF Block Grant for District Two in order to ensure policy guidelines were being followed.
- > Provided TANF technical assistance as needed.
- Verified client TANF eligibility through the *Florida System* (database of individuals receiving federal/state assistance).

#### May 1995 to August 1998 Arapahoe Mental Health Center, Littleton, Colorado

# May 1996 to August 1998, Clinical Case Manager, Substance Abuse Mental Illness (SAMI) Team

- Provided clinical case management services to individuals with co-occurring disorders in the Denver metro area.
- Conducted assessments, coordinated services with other service providers, provided linkage to treatment, monitored and evaluated client progress, served as a client advocate.
- > Supervised MSW Student Intern for three semesters.

# May 1995 to April 1996, Clinical Case Manager

- > Provided clinical case management services to the chronically mentally ill.
- Coordinated care and services, including client advocacy, linkage to available community resources, monitored psychiatric symptoms and medication side effects, and provided crisis management.

## October 1992 to April 1995 Clinical Social Worker III Austin State School Texas Department of Mental Health & Mental Retardation, Austin, Texas

- Directed and coordinated Social Services for Timber Creek behavioral unit, including the direct supervision of the Assistant Unit Social Worker.
- Served as a member of the Interdisciplinary Team, providing social work assessment to assist in the development of Individual Habilitation Plans.
- Served as the primary liaison between the school and families. Worked to promote family participation in the team process.

## February 1993 to January 1995 Senior Medical Social Worker, Emergency Room Brackenridge Hospital, Austin, Texas

Administered short-term crisis intervention in the following areas: sexual assault, child abuse, trauma/death, substance abuse, suicide attempts, and psychiatric

## emergencies. December 1990 to April 1992 Clinical Social Worker III Lubbock State School Texas Department of Mental Health & Mental Retardation, Lubbock, Texas

Served as primary liaison between clients and their families. Provided counseling to residents and their families. Participated in all interdisciplinary staffings concerning client's progress and behavioral changes.

# Service:

# College of Social Work:

- MSW Committee (2005-2006)
- BSW Committee (2005-2006, 2009-present)
- College Branding Committee (2005-2006)
- Distance Learning Subcommittee (2007-2010)
- Faculty Affairs Committee (2007-2008)
- Academic Affairs Committee (2008-present)
- Student Affairs Committee (2009 one semester)
- Family Violence Journal Club (2010-present)

# University Wide:

- Graduate Enrollment Management Committee (2005-2009)
- Publication Committee (2005-2009)

# Service to Community:

- Parent Volunteer RAA Middle School (2007-2010)
- Big Bend Red Cross (2005-2008)
- Big Bend Hospice(2009-present)
- Equipment Manager, Gulf Winds Track Club (2009-present)
- The Oasis Center for Women and Girls (Summer running program 2010)

## Professional Affiliations:

• National Association of Graduate Admissions Professionals (2005-2009)

## Editorial Review:

• Reviewer: Family Violence Across the Lifespan: An Introduction, third edition, Sage Publication (2010)

# Honors:

- 2007-2008 Nominated for FSU University Teaching Award
  2010-2011 Nominated for FSU University Teaching Award