

**TITLE: Victims' Voices**

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**PROJECT ABSTRACT:**

Working from the premise that service providers need to hear from consumers in regular and structured ways, we listened to 82 survivors of domestic violence. We met with a diverse group of 55 individuals who resided at nine domestic violence shelters and communicated with 27 domestic violence survivors who chose to use an anonymous website or 800 number. We asked survivors if their abuse-related needs were met and what advice they would give planners of domestic violence services. Understanding, support, counseling, and respectful treatment, particularly from domestic violence shelter staff, were mentioned as often as the need for tangible resources.

**Funding Sources:**

Previous funding by the Florida Department of Children and Families

**Co-Investigators:**

None

**Community Collaborators:**

Florida Coalition Against Domestic Violence (FCADV) certified domestic violence centers

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