

**Margaret M. Holland**  
mmh15k@my.fsu.edu

## **Education**

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- Doctor of Philosophy, Social Work**, Florida State University Anticipated May 2021
- Master of Social Work**, University of South Carolina May 2013  
Concentration: Communities and Organizations
- Bachelor of Social Work**, Magna Cum Laude, Mississippi College May 2012

## **Research Experience**

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### **Project Coordinator**

*Assessment of the Florida Medicaid Managed Care Long-term Care Program* August 2015 – Present  
Florida State University College of Social Work Tallahassee, FL

- Evaluates the Florida Medicaid Managed Care Long-Term Care Program in collaboration with the College of Medicine and Center for Economic Forecasting
- Supervises a team of three MSW students, a doctoral student, and two Spanish translators
- Merges large datasets (CIRTS, MDS 3.0, demographic files, etc.), conducts analyses, and reports on findings using SAS 12.1
- Conducts focus groups and individual interviews regarding the quality of long-term care services
- Transcribes, codes, and reports on interviews to state and national stakeholders

### **Co-Principal Investigator**

*Palliative care in corrections: Program characteristics* January 2016 – Present  
Florida State University College of Social Work Tallahassee, FL

- Described palliative and end-of life service provision and identified patterns of access and utilization of compassionate release in U.S. state prisons
- Co-constructed and disseminated a survey to all U.S. states' and territories' departments of corrections
- Supervised two MSW students in obtaining data on state prison program characteristics
- Reported findings to state and national stakeholders

### **Principal Investigator**

*Photovoice: What is the meaning of home?* January 2016 – December 2017  
Florida State University, College of Social Work Tallahassee, FL

- Sought and obtained funding to promote greater understanding of the housing desires of people experiencing homelessness residing in Tallahassee, FL
- Constructed individual and focus group interview guides
- Trained and supervised 25 MSW volunteers in conducting interviews with people experiencing homelessness
- Presented findings to community stakeholders that provided support for building single room occupancies

**Research Associate**

April 2013 – May 2015

University of South Carolina School of Public Health

Columbia, SC

- Identified, recruited, and assisted 15 to 24-year-old participants with rare conditions in completing a quality of life survey
- Provided oral and written technical reports for supervisors and funding agencies
- Prepared and assisted in managing a \$1.7-million grant budget

**Graduate Research Assistant**

Summer 2012 &amp; Summer 2013

University of South Carolina College of Social Work

Columbia, SC

- Organized and analyzed content from interviews about the “American Dream” using NVivo10
- Developed supplemental testing materials to accompany the *Handbook of Health Social Work* (2<sup>nd</sup> edition, 2011)

**Practice Experience**

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**Case Manager**

January 2015 – May 2015

**Richland/Lexington Disabilities and Special Needs Board**

Columbia, SC

- Conducted biopsychosocial assessments of people with intellectual, developmental, and physical disabilities
- Supported individuals in pursuing desired life outcomes by facilitating access to services
- Coordinated and monitored service delivery and goal achievement

**Project Coordinator**

April 2013 – May 2015

**University of South Carolina School of Public Health**

Columbia, SC

- Conducted, trained, and provided technical assistance for a health and nutrition program designed for people with intellectual disabilities
- Facilitated and supervised a program that empowers people with disabilities to create systems change in their communities
- Implemented evaluations for both programs and integrated the findings into practice
- Developed curriculum about life skills, family planning, parenting, and health and nutrition for people with intellectual disabilities

**MSW Intern**

August 2012 - May 2013

**Protection and Advocacy for People with Disabilities, Inc.**

Columbia, SC

- Audited Community Residential Care Facilities (CRCFs) for health and well-being standards
- Assisted in the development of a new strategic plan for the organization
- Analyzed laws and regulations regarding suspected abuse and neglect of a vulnerable person

**Registered Lobbyist and BSW Intern**

January 2012 – May 2012

**Public Policy Center of Mississippi**

Jackson, MS

- Conducted fiscal and policy analyses of legislative bills concerning child welfare and food security
- Wrote and presented materials to legislators and community members
- Created comprehensive curriculum for the promotion and training of citizen lobbyists

## Teaching Experience

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### Instructor

Spring 2018                                      Social Welfare Policies and Programs

### Teaching Assistantships

Fall 2019, 2018, 2017, 2016                      Gerontological Social Work (Online)\*  
Fall 2019; Summer 2019, 2018                      Physical Aspects of Aging (Online)\*  
Fall 2017    Evaluation of Practice\*

### Invited Lectures

Spring 2018, Fall 2018                              Social Welfare Policies and Programs  
Topic: *Utilizing an Intersectional Framework in Social Welfare Policies and Programs*

Fall 2017    The Social Work Profession  
Topic: *Integrating an Intersectional Framework into Social Work Practice*

Fall 2018, 2017                                      Human Behavior and the Social Environment  
Topic: *Intersectionality*

\* Denotes graduate-level course

## Peer-reviewed Articles

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Prost, S. G., **Holland, M. M.**, Hoffman, H., & Dickinson, G. (2019). Characteristics of palliative care programs in the United States. *American Journal of Hospice and Palliative Medicine*, in-press.

**Holland, M.M.** & Prost, S.G. (2019). Defining the end of life within social work literature: A content analysis. *OMEGA-Journal of Death and Dying*, doi: 10.1177/0030222819835650.

Deichen Hansen, M.E., **Holland, M.M.**, & Munn, J.C. (2019). A call for social work education modification: Moving towards the integrated behavioral health model. *Journal of Social Work Education*, doi: 10.1080/10437797.2019.1661902.

**Holland, M. M.**, Prost, S. G., Hoffmann, H. C., & Dickinson, G. E. (2018). U.S. departments of corrections compassionate release policies: A content analysis and call to action. *OMEGA-Journal of Death and Dying*, doi: 10.1177/0030222818791708.

**Holland, M.M.** (2016). Citizenship and mental health [book review]. *Social Work*, 61, 377-378.

Mann, J.R., Royer, J.A., Turk, M.A., McDermott, S. and **Holland, M.M.** (2015). Inpatient and Emergency Room Visits for Adolescents and Young Adults with Spina Bifida Living in South Carolina. *Physical Medicine & Rehabilitation*, 7(5), 499-511.

Deroche, C.B., **Holland, M.M.**, McDermott, S., Royer, J.A., Hardin, J.W., Mann, J.R., Salzberg, D., Ozturk, O., & Ouyang, L. (2015). *Development of a tool to describe overall health, social independence and activity limitation of adolescents and young adults with disability. Research in Developmental Disabilities*, 38, 288-300.

### **Manuscripts Submitted for Publication**

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**Holland, M.M.** & Randolph, K.A. Disability, Gender, race, and class: Intersections of inequality and social participation among older adults. [under review].

Lee, J., Choi, M.J., **Holland, M.M.**, Radey, M., & Tripodi, S.J. Childhood Bullying Victimization, Substance Use, and Criminal Activity from Adolescence to Young Adulthood: A Longitudinal Study. [under review].

**Holland, M.M.**, Prost, S. G., Hoffman, H., & Dickinson, G. Access and utilization of compassionate release in prisons from 2013-2015. [under review].

### **Manuscripts in Preparation**

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Osteen, P., Wilke, D., **Holland, M.M.**, Hardwick, A., Carter, T., & Jacobs, K.S. Psychometric Evaluation of the Copenhagen Burnout Inventory.

**Holland, M.M.** & Jacobs, K.S. "Anything is better than here": Contrasting desired and actual characteristics of housing among people experiencing homelessness.

**Holland, M.M.** & Munn, J.C. Factors associated with successfully transitioning older adults in long-term care.

### **Professional Reports and Curriculum**

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Munn, J.C., **Holland, M.M.**, Kim, J.H., Khan, Y., Lee, K., & Maxwell, Z. (May 2018). *Special research report: Nursing facility plans of care and case management notes*. Report presented to the Florida Agency on Health Care Administration. Tallahassee, FL.

Munn, J.C., **Holland, M.M.**, Kim, J.H., Khan, Y., Lee, K., & Maxwell, Z. (May 2018). *Special research report: Long-term care supplemental assessment content improvement recommendations*. Report presented to the Florida Agency on Health Care Administration. Tallahassee, FL.

Carretta, H.J., Munn, J.C., Niekus, M.R., Mitchell, G., Bellamy, G.R., Katz, P., Rust, G., Terracciano, A., Geletko, K., Goldfarb, S., Graves, K., Harman, J., **Holland, M.M.**, Houser, K., Kinsell, H., Wang, Y., Smith, M.P., & Beitsch, L.M. (May 2017). *Independent Assessment of the Florida Statewide Medicaid Managed Care Long-Term Care Program (FY 2014-2015)*. Report presented to the Florida Agency on Health Care Administration. Tallahassee, FL.

Carretta, H.J., Munn, J.C., Niekus, M.R., Mitchell, G., Bellamy, G.R., Terracciano, A., Geletko, K., Goldfarb, S., Graves, K., Harman, J., **Holland, M.M.**, Houser, K., Kinsell, H., Wang, Y., Smith, M.P., & Beitsch, L.M. (May 2016). *Independent Assessment of the Florida Statewide Medicaid Managed Care Long-Term Care Program (FY 2013-2014)*. Report presented to the Florida Agency on Health Care Administration. Tallahassee, FL.

**Holland, M.M.**, Mann, J.R., and McDermott, S. (November 2014). *Mental Health Incidence Report*. Report presented to the South Carolina Interagency Office of Disability and Health. Columbia, SC.

McDermott, S., and **Holland, M.M.** (November 2014). Parenting resource manual for people with disability (2<sup>nd</sup> ed.). Columbia, SC: University of South Carolina Press.

McDermott, S., and **Holland, M.M.** (November 2014). Life skills resource manual for people with disability (2<sup>nd</sup> ed.). Columbia, SC: University of South Carolina Press.

McDermott, S., and **Holland, M.M.** (November 2014). Family planning resource manual for people with disability (2<sup>nd</sup> ed.). Columbia, SC: University of South Carolina Press.

Whitner, W., **Holland, M.M.**, and Devlin, J. (September 2014). *Steps to your health participant manual* (2<sup>nd</sup> ed.). Columbia, SC: University of South Carolina Press.

### **Conference Presentations**

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Prost, S.G., **Holland, M.M.**, Hoffmann, H. C., & Dickinson, G. E. (2019, March). *Compassionate release for older adults and persons with terminal illness: A content analysis of current policies*. Oral paper presented at Academic & Health Policy Conference on Correctional Health, Las Vegas, NV.

Kim, J., **Holland, M.M.**, & Munn, J.C. (2019, January). *Development of a comprehensive caregiver assessment to be used by Florida's Medicaid Program*. Oral paper presented at the Annual Conference of the Society for Social Work and Research, San Francisco, CA.

Munn, J.C., **Holland, M.M.**, & Kim, J. (2019, January). *Analyzing plans of care from the Florida Statewide Medicaid-Managed Care Program in Long-Term Care*. Poster presented at the Annual Conference of the Society for Social Work and Research, San Francisco, CA.

**Holland, M. M.**, Prost, S. G., Hoffmann, H. C., & Dickinson, G. E. (2019, January). *Access and utilization of state departments of corrections compassionate release policies*. Poster presented at the Annual Conference of the Society for Social Work and Research, San Francisco, CA.

**Holland, M. M.**, Prost, S. G., Hoffmann, H. C., & Dickinson, G. E. (2019, January). *U.S. departments of corrections compassionate release policies: A content analysis and call to action*. Poster presented at the Annual Conference of the Society for Social Work and Research, San Francisco, CA.

Deichen Hansen, M.E., **Holland, M.M.**, Munn, J.C. (2018, October). *A call for social work education towards a model of interprofessional education*. Council on Social Work Education Annual Program Meeting, Orlando, FL.

Munn, J.C., & **Holland, M.M.** (2018, September). *Measuring quality*. Oral paper presented at the Annual Conference of Aging & Society, Tokyo, Japan.

**Holland, M.M.**, Randolph, K.A. (2018, January). *Disability, gender, race, and class: Intersections of inequality and social participation among older adults*. Poster presented at the Annual Conference of the Society for Social Work and Research, Washington, D.C.

**Holland, M.M.**, & Prost, S. G. (2017, January). *Conceptualizing and operationalizing the end of life within the social work literature: A content analysis*. Oral paper presented at the Annual Conference of the Society for Social Work and Research, New Orleans, LA.

Munn, J.C. & **Holland, M.M.** (2016, November). *The social work role at the end of life in the Czech Republic*. Oral paper presented at The Gerontological Society of America Annual Scientific Meeting, New Orleans, LA.

**Holland, M.M.** & Deroche, C.B. (2016, November). *Impact of the Affordable Care Act on access to mental health care services for adults with functional impairments with and without serious mental illness*. Poster presented at the American Public Health Association Annual Meeting, Denver, CO.

Deroche, C.B. & **Holland, M.M.** (2016, November). *Assessing the impact of the Affordable Care Act on access to mental health services for adults with and without serious mental illness*. Oral paper presented at the American Public Health Association Annual Meeting, Denver, CO.

Goldfarb, S., Munn, J.C., Terracciano, A., Bellamy, G., Wang, Y., **Holland, M.M.**, Smith, M., Beitsch, L, & Carretta, H. (2016, November). *Independent assessment of quality of care for the Florida statewide Medicaid Managed Care Long-Term Care Program*. Roundtable facilitation at the American Public Health Association Annual Meeting, Denver, CO.

Killian, M., Schuman, D., Randolph, K., Farineau, H., & **Holland, M.M.** (2016, January). *Showcasing Software to Make Systematic Reviews More Systematic*. Workshop presented at the Annual Conference of the Society for Social Work and Research, Washington, DC.

## **Funding & Awards**

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### **Funding**

“Photovoice: What is the meaning of home?”, Holland, M.M. (PI) & Jacobs, K.S. (Co-PI). 2016  
*Beatitude Foundation*. \$2,510 (funded).

“Palliative Care in Prisons: Program Characteristics,” Prost, S.G. (PI) & Holland, M.M. (Co-PI). 2016  
*Center for Undergraduate Research and Academic Engagement UROP Materials Grant*. \$250 (funded).

*FSU Congress of Graduate Students Conference Presentation Grants*. \$600 (funded). 2016 – 2018  
*FSU College of Social Work Doctoral Program Presentation Grants*. \$2,220 (funded). 2016-2019

### **Awards**

*Annual Senior Social Work Award*, Mississippi College 2012  
Award recognizes one graduating social work student leader who is making a positive difference in their work on campus and in their community.

## **Service**

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### **Service to the Profession**

Disability and Health Journal, ad hoc Reviewer 2014 – Present  
Research on Social Work Practice, Guest Reviewer 2016

### **Service to the University**

Doctoral Student Organization, Member 2015 – Present  
Doctoral Student Organization, President 2016 – 2018  
Graduate Student Library Advisory Council, Member 2015 – 2018

Doctoral Student Organization, First Year Representative	2015 – 2016
Social Work Student Association, Advanced Standing Representative	2012 – 2013
Phi Alpha Honor Society, Member	2011 – 2013
Association of Student Social Workers, Activities Chair	2009 – 2012

### **Service to the Community**

League of Women Voters, Member	2014 – Present
Emergency Planning Committee for People with Functional Needs, Member	2013 – 2015

### **Memberships, Certifications & Additional Skills**

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#### *Professional & Academic Memberships*

Society for Social Work and Research	2016 - Present
American Public Health Association	2016 - 2017

#### *Certifications*

Fundamentals of NVivo 10 for Windows	2016
Moving on with NVivo 10 for Windows	2016

#### *Additional Skills*

Proficient in Microsoft Office Suite & Qualtrics Research Suite  
 Proficient in SPSS 25, STATA v. 13, NVivo 12, & SAS 12.1